

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	1470108
<b>Application Number:</b>	09774944
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	5527
<b>Title of Invention:</b>	DIGITAL MULTIMEDIA CONTACT CENTER WITH TIER ESCALATION AND DEESCALATION IN RESPONSE TO CHANGED CRITERIA
<b>First Named Inventor/Applicant Name:</b>	Justin Broughton
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<b>Application Type:</b>	Utility

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Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed	152IDS.pdf	122237	no	3

### Warnings:

<b>Information:</b>					
This is not an USPTO supplied IDS fillable form					
2	Foreign Reference	JP408.pdf	92331	no	2
<b>Warnings:</b>					
<b>Information:</b>					
3	Foreign Reference	JP306.pdf	82746	no	2
<b>Warnings:</b>					
<b>Information:</b>					
4	Foreign Reference	JP568.pdf	92549	no	2
<b>Warnings:</b>					
<b>Information:</b>					
5	NPL Documents	JP_OA.pdf	132682	no	5
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			522545		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><b><u>New Applications Under 35 U.S.C. 111</u></b>          If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b><u>National Stage of an International Application under 35 U.S.C. 371</u></b>          If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p>					